



Notice of Non-Discrimination

Prairie Ridge Health, Inc. (PRH) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age disability or sex. PRH provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, and other formats). PRH provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, contact your health care professional.

If you believe that PRH has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance. PRH strictly forbids any retaliation against any person who reports a concern. Complaints made in good faith will not expose you to any sanctions, regardless of whether the underlying facts prove to be correct or result in any corrective action. If you believe you have faced retaliation of any kind, please report it so that we can investigate. You can file a grievance in person, by mail, e-mail:

Andrea Link, Compliance Officer/Section 1557 Coordinator

1515 Park Avenue
Columbus, WI 53925
Phone: 920-623-1504

Email: Section1557@PrairieRidge.Health

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, S.W. Room 509F, HHH Building Washington, D.C. 20201 [800-368-1019](tel:800-368-1019), [800-537-7697](tel:800-537-7697) (TDD)

Language Assistance Services

English: ATTENTION! If you speak English, language assistance services, free of charge, are available to you. Call 855-863-3450.

Spanish: ATENCIÓN! si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-863-3450.

Hmong: LUS CEEV! Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-855-863-3450.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-863-3450。

German: ACHTUNG! Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-863-3450.

Arabic: ب ر ق م ات صل ب ال مجان لك ت نواف ر ال ل غوى ال م ساعدة خدمات ف إن ال ل غة، اذك ر ت تحدث ك نت إذا بم لحوظة-1-855-863-3450 (ر ق م

Russian: ВНИМАНИЕ! Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-863-3450.

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-863-3450 번으로 전화해 주십시오.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-863-3450.

Pennsylvanian Dutch: Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kantscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-855-863-3450.

Laotian: ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີຮັບໃຫ້ທ່ານ. ໂທສ 1-855-863-3450. **French:** ATTENTION! Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

Appelez le 1-855-863-3450. **Polish:** UWAGA! Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-855-863-3450.

Hindi: ध्यान दः यद आप हदी बोलते ह तो आपके ि लए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-855-863-3450 पर कॉल कर।

Albanian: KUJDES! Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-855-863-3450.

Tagalog: PAUNAWA! Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-863-3450.

Prairie Ridge Health Team Members Dial 1-855-863-3450:

1. Patients Call 1-855-863-3450
2. Your will be cued to press 1 for Spanish or 6 for other.
3. If other, state the desired language identified from the list above by the patient.
4. You will then be connected to the next available associate.