



Notice of Nondiscrimination and Accessibility

Prairie Ridge Health, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Prairie Ridge Health, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Prairie Ridge Health, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact your immediate caregiver, the Corporate Compliance Officer or any member of Administration.

If you believe that Prairie Ridge Health, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: The Prairie Ridge Health, Inc. Corporate Compliance Officer, 1515 Park Ave. Columbus, WI 53925, Phone: 920-623-1278, Fax: 920-623-3546.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance the Corporate Compliance Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Notice of Language Line and Interpreter Services

English: ATTENTION! If you speak English, language assistance services, free of charge, are available to you. Call 3395.

Spanish: ATENCIÓN! si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 3395.

Hmong: LUS CEEV! Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 3395.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 3395。

German: ACHTUNG! Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 3395.

Arabic: برقم ات صل بالمجان لك توافر ال لغوية المساعدة خدمات ف إن ال لغة، اذكرت تحدث ك نت إذا: ملحوظة- 3395 (رقم

Russian: ВНИМАНИЕ! Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 3395.

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 3395 번으로 전화해 주십시오.

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 3395.

Pennsylvanian Dutch: Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 3395.

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ຄວນມີພ້ອມໃຫ້ທ່ານ. ໂທ 3395.

French: ATTENTION! Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 3395.

Polish: UWAGA! Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 3395.

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 3395 पर कॉल करें।

Albanian: KUJDES! Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 3395.

Tagalog: PAUNAWA! Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 3395.

Prairie Ridge Health Team Members:

1. Dial ext. 3395.
2. You will be cued to press 1 for Spanish or 6 for other.
3. If other, state the desired language identified from the list above by the patient.
4. You will then be connected to the next available associate.